



SERVER

PARTYMAN CATERING CORE VALUES

Happiness | Creativity & Innovation | Teamwork
Authenticity & Care | Work Ethic | Respect & Honesty

SKILLS FOR SUCCESS

- Understands and demonstrates Partyman's Core Values
- Customer service-focused
- Team member
- Excellent communication and organization skills
- High energy level and great attitude
- Attention to detail
- Interpersonal skills

JOB DESCRIPTION

As an Event Server, you will be scheduled to work all types of events and celebrations. You will take direction from our amazing Lead Servers, Culinary Team, and Event Planners to provide clients and guests with the highest level of customer satisfaction.

PRIMARY DUTIES & RESPONSIBILITIES

- Prepare event spaces by dressing tables and setting decorations, food service vessels, utensils, non-alcoholic beverages, and condiments.
- Welcome and serve all guests in a friendly and positive manner.
- Have knowledge of all event menu items and specifics by being attentive during Partyman's pre-meal discussion.
- Address customers' inquiries and concerns quickly.
- Serve and clear food/beverage quietly, professionally, and quickly using proper serving and clearing techniques and etiquettes.
- Respond to any requests from guests, supervisors, or management in a friendly and efficient manner.
- Keep all work areas clean and organized.
- Coordinate with the Lead Server and all other members of staff to ensure flawless customer service.
- Assist with teardown and cleanup of events onsite and return to PMHQ following Partyman's set standards and processes.

OCCASIONAL OTHER DUTIES MAY INCLUDE

- Running, bartending, dishes, minor prep, cleaning, food deliveries, event setup, and breakdown.

JOB REQUIREMENTS

Education

- High school student or graduate.

Experience

- Food industry experience is preferred, but not required.

Skills

- Effective communication skills, including writing, speaking, and interpersonal communication.

Physical

- Standing, walking, bending, and lifting throughout the shift.
- Ability to lift up to 25 lbs frequently and independently.
- Safely lift 100 lbs occasionally working with another team member.

Other

- Valid driver's license and/or reliable transportation to work.

SCHEDULE REQUIREMENTS

- Schedule will fluctuate seasonally and based on event bookings.
- Weekend and late night availability are required.
- Occasional holiday availability.

COMPENSATION

Pay

- Range from \$15.50 to \$17.00/hour based on experience.
- Average additional tips for Servers in 2023 was over \$7.00/hour. Tipping varies from event to event, no guarantee for every event worked.
- Observed Holiday Pay.

Benefits

- 50% health, dental, and vision coverage reimbursement of a single plan.
- Up to 4% 401k retirement match.
- NYS Paid Sick Leave.
- Paid holidays.

COMPANY CULTURE

- Monthly team building events, team lunch, and Cheers & Chill.
- Milestone and anniversary rewards.
- Employee scholarship opportunities.

EMPLOYEE REVIEWS

- New Hire Check-in to occur 30-60 days after employment inception.
- Thereafter, reviews occur annually during the Nov/Dec time period.
- Improvement plans and interventions as needed.